## NWHPEC Board Meeting

Date \& Location: April 28, 2019
Call In Attendance: Jennifer Ayers, Josh Collins, Alex Thomason Not Present: Rick Alvarado, Richard Carroll, Dale Gehring, Frank Twardoch

| Financial Update |  |
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| Balance Sheet | Account balance is currently within our target. Membership dues are still coming in. $90 \%$ has been received by us, $10 \%$ summitted for processing. |
| Membership | 45 Total Members. |
| Tax Prep | In process. |
| Learning Experiences |  |
| Experiences Held | Intro to Lean Feb $14^{\text {th }}$ @MEC 8-step Problem Solving (Hoseus): February 19-21 ${ }^{\text {st }}$ (Overview @Legacy, Workshop @Warn Auto) |
|  | 3H Teamwork: May $6^{\text {th }}$ and June $3^{\text {rd }}$ (seats available) Cultural Transformation w/Richardson's @A-dec: May $14^{\text {th }}$ |
| Upcoming <br> Events | Gemba Walk Workshop @A-dec May $15^{\text {th }} /$ @Blount May 16th <br> Intro to Lean (Spanish) @Glen Dimplex: May 29th Coaching for Engagement @ESCO: June 10th 3H Leadership: Aug-Dec ( $1^{\text {st }}$ Wednesdays) |
| Unscheduled Classes | Summer Webinar Series: Assessments, 5 Whys, LSW <br> Billy Taylor <br> BWLI |
| Trending Interest | Intro to Lean Agile <br> TWI |


| New Business |  |
| :---: | :---: |
| New Member Visits | One scheduled for May. |
| Innovation | What does Innovation mean? What opportunities would meet these needs? (DELAYED) |
| Metrics | Continuing to gather engagement metrics. <br> - 36 touch points ( $0-30$ days); 8 (31-60 days), 2 (6190 days) |
| Learning Opportunities | In support of partnering with Standard on service/IT topics. |
| Website | Our site could use a refresh. Will determine the priority in May. Could potentially partner with a college for a capstone project. |
| Marketing | Continue to find ways to provide information about who we are and spread this through existing orgs. |
| Action Items |  |
| Strategy Session | Set agenda and send items to board for review. |
| Website | Determine a good process for requirements gathering. Josh will see if he can connect Jennifer with PSU. |
| Webinars | Test Zoom. Josh will connect Jennifer with Chris from Blount. |


| Old Business |  |
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| Strategy <br> Session$\quad$ Date set for: May 9th | at ESCO |


| Upcoming Dates |  |
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| Strategy Session | May 9th $@ E S C O$ |
| May Board Meeting | TBD |

