



## NWHPEC Board Meeting

**Date & Location: July 31, 2019 (call)**

**Call In Attendance:** Rick Alvarado, Jennifer Ayers, Richard Carroll Josh Collins, Traci Rieckmann, Frank Twardoch

Not Present: Dale Gehring, Alex Thomason

Financial Update	
<b>Balance Sheet</b>	Account balance is currently within our target.
<b>Membership</b>	48 Total Members. 5 new members in 2019 Concordia Univ (June), AllMed Heath (July) Josh, Dale, and Jennifer met on 7/24 to make final adjustments to the budget for a July-June FY. Board reviewed the budget 7/31 with no concerns. Will work to create a better P&L report structure. Membership rates have been in place since 2009, proposed a new rate structure for 2020 that would allow us to continue to offer high caliber programs and provide excellent service to our members. Board approves. Board voted via email on 7/25 to approve moving reserves from savings into a ladder CD structure.
<b>Finance Committee</b>	
Learning Experiences	
<b>Experiences Held</b>	Coaching for Engagement @ESCO: June 10 <sup>th</sup> Safety Tour @Danner: June 18 <sup>th</sup> TWI @PBC: July 9-12 <sup>th</sup> Intro to Lean@Glen Dimplex: July 25 <sup>th</sup>
<b>Upcoming Events</b>	3H Leadership: Sept-Dec (1 <sup>st</sup> Wednesdays) Coaching for Creativity @Standard: Aug 21 <sup>st</sup> BWL Exec Session: Sept 11 <sup>th</sup>
<b>Unscheduled Classes</b>	Summer Webinar Series: Assessments, 5 Whys, LSW Billy Taylor Exec Leadership Session
<b>Trending</b>	Office/Admin classes
Old Business	
<b>Webinars</b>	Waiting for presenters to finalize dates.
<b>Karyn Ross</b>	Coaching for Creativity allocated seats were gone in ½ day. Concordia Univ may host on Aug 20 <sup>th</sup> .
New Business	
<b>New Board Director</b>	Dr. Traci Rieckmann (Greenfield Health COO) was unanimously voted in by the Board of Directors in July. Welcome!
<b>New Member</b>	AllMed is joining. Waiting for their information.
<b>Exec Session</b>	Registration is open. All Directors are calling to personally invite member execs.
<b>Metrics</b>	Continuing to gather engagement metrics. • 31 touch points (0-30 days); 7 (31-60 days), 5 (61-90 days), 4 (over 90 days)
<b>Engagement Metric ideas</b>	Engagement “density”, with high scores for % of admin and mix of leadership/non-leadership. Find ways to make this visible. Watch for shifts and adjust.
<b>Website</b>	No progress
<b>Marketing</b>	NWHPEC booth at A-dec “CI Open House” was successful at drawing in new HPEC attendees and also helped everyone understand who we are.
Action Items	
<b>Metrics</b>	Develop draft scorecard for Engagement. Develop a P&L report that includes actual and budget. (Jennifer)
<b>Website</b>	Determine a good process for requirements gathering. (Jennifer)
<b>Events</b>	All board members continue to market 3H and the Exec Leadership sessions.
<b>Member dues</b>	Draft note to members regarding our new rate structure.
Upcoming Dates	
<b>August Board Meeting</b>	August 22 <sup>nd</sup> (location TBD)
<b>September Board Meeting</b>	September 26 <sup>th</sup> (call)